![ButterflyMX]

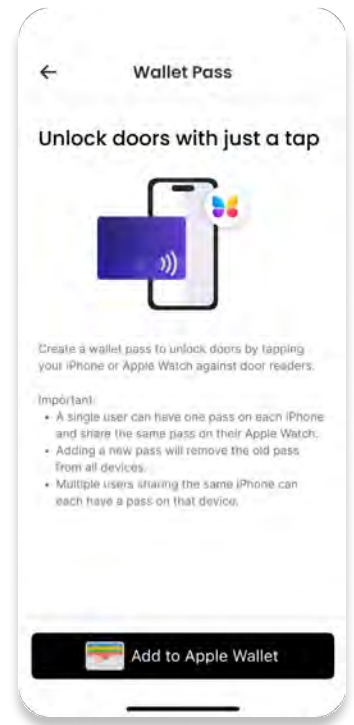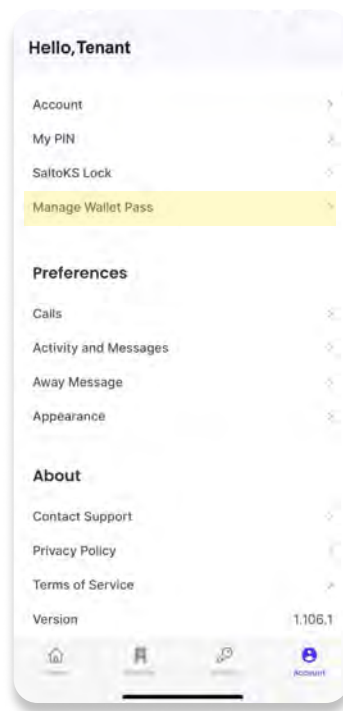# The Property Manager's Guide to Apple Access

Unlock ButterflyMX doors with just a tap of your iPhone or Apple Watch.

- With express mode, you don't need to wake or unlock your iPhone or Apple Watch to unlock the door.

- If the iPhone battery is dead, your iPhone will still unlock the door for up to 5 hours.

Enabling Apple Access

1. Contact your ButterflyMX representative to enable Apple Access at your property.

2. Passes will be activated up to 5 days after the paid invoice has been received.

3. Choose which tenants and Access Points can use Apple Access.

4. Registered users can add Apple Access to their Apple Wallet through the ButterflyMX mobile app. Users only need one Apple Access pass to control any ButterflyMX-enabled door or gate.

The Property Manager's Guide to Apple Access: FAQs

What happens if my phone dies?

Apple's power reserve allows passes in express mode to work for up to 5 hours after an iPhone battery has died.

Which ButterflyMX devices is Apple Access compatible with?

Apple Access is compatible with the ButterflyMX 8" and 12" Intercoms and our Access Controller's Keypad, Single-Gang, and Mullion Readers.

How much does Apple Access cost?

Contact your ButterflyMX sales representative for pricing.

What happens if I run out of passes?

You will receive an email when you have used 90% and 100% of the allotted passes, with the option to buy more anytime during the year.

How can I check to see how many passes are still available for use?

We are actively working to display this information in the ButterflyMX OS. For now, please reach out to support@butterflymx.com.

If a tenant moves out mid-year, can I transfer their pass to a different tenant?

Unfortunately, Apple Access prevents the transferring of passes. If a pass is removed from one tenant, it cannot be used again.

Can I choose which tenants can use Apple Access?

Yes! When Apple Access is turned on for your building, it will automatically be enabled for all tenants and Access Points. In order to turn off access for a specific tenant or Access Point, simply toggle the entry method setting on the relevant OS page.

How do I remove the pass from a tenant?

Removing access is easy. Just toggle the "Apple Access" entry method to "Off" on the tenant's settings page.

ButterflyMX OS Tenant Settings
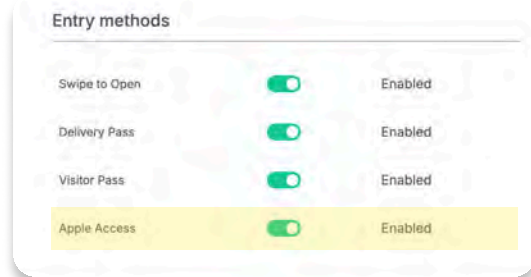
ButterflyMX OS Access Point Settings