

## CASE STUDY

# Chenault Villas' Condo Association Chose ButterflyMX to Boost Property Security and Convenience



## Meet Chenault Villas Condos

*Located in the heart of Brentwood, an upscale neighborhood on the Westside of Los Angeles, Chenault Villas is a highly sought after 33-unit post-war condo community with modern charm.*

Chenault Villas is located steps away from downtown Brentwood with convenient access to the best of Southern California. For residents, the city is the amenity. The buildings' residents enjoy a family-friendly community enriched by trendy eateries, easy access to picture-perfect beaches, and a world-class art collection hosted at the Getty Center right in their backyard.

*// Brentwood is a tight-knit community. We look out for each other and genuinely care about one another's well-being."*

## The challenge

*Chenault Villas' desirable location draws a lot of foot traffic, and so the Condo Association, led by its President and 11-year resident, Dean Poulos, needed a way to ensure the continued safety of its residents.*

Furthering that need, the property's telephone entry system had unexpectedly broke down, putting additional pressure on Poulos to present a solution to the Condo Association in a hurry. He chose the ButterflyMX smart video intercom for both the building's main entrance as well as the garage to add property security and to enhance the resident experience.

*// Urgency was a big driver for us. We needed to implement a security solution that was both easy to use and quick to install."*



## Choosing a solution

*Poulos presented ButterflyMX because not only does its built-in camera enhance security at the property, but also its mobile app allows residents to manage property access from their smartphone.*

The other homeowners agreed, and the Condo Board quickly approved the purchase and installation of the ButterflyMX smart video intercom. With ButterflyMX, the Chenault Villas residents can now see, speak, and provide access to anyone through an app on their smartphone. They no longer worry about missing deliveries because they aren't home.

What's more, there is an audit trail of time-and-date-stamped photos each time someone enters the property, allowing residents and property management to review entry logs in the event a charlatan managed to swindle their way onto the premises.

An added benefit for the homeowners is the convenience and flexibility ButterflyMX provides. Many homeowners in the building rent out their units, and ButterflyMX gives them the ability to provide managed property access for their renters via its mobile app – the homeowners no longer hand out keys. They can even provide single- or recurring-access to service providers such as dog walkers and house cleaners through the use of virtual keys.



**Dean Poulos**  
President of the Board  
Chenault Villas Condos



## The outcome

*Even though the Board chose ButterflyMX to provide a secure intercom, they also got a tech-forward amenity that enhances the residents' living experience.*

Not only is the property more secure, but residents' lives have also been made easier knowing that they can leave their keys behind. "From inquiry to installation, ButterflyMX made the process simple and easy for my Condo Board. The best part is that the whole process took just a few weeks to complete", describes Poulos, "We're all delighted with the product. It's an extremely useful and resident-friendly amenity for any building to have".

*// ButterflyMX was responsive and able to get the job done quickly and easily. I highly recommend it for any condo building."*